



Media Release

August Meeting Wrap

14 August 2018

Buloke Shire Council at its August Ordinary Meeting endorsed the draft Building Buloke 2030 Integrated Community Plan and the draft Customer Service Strategy for consultation. Council also endorsed the Terms of Reference for both the Economic Development and Tourism Advisory Committee and the Rating Strategy Steering Committee.

Council has endorsed the draft Building Buloke 2030 Integrated Community Plan for release to the community for public consultation. The plan, which has been partially funded under the Federal Government's Building Better Regions Fund, has been developed over the last 10 months. The integrated plan is a direct reflection of the 10 Community Plans which have also been released for public consultation. Building Buloke 2030 is a long term strategic community planning project that outlines the community's aspirations for the Shire and captures ideas for achieving this vision.

Council has released its first ever draft Customer Service Strategy for public consultation. The purpose of this strategy is to set out the organisation's commitment to customer service excellence, both internally and externally, and outline the key actions to be taken. The strategy is designed to provide a clear way forward in meeting the service needs of our customers now and in the future.

Council will also now look to the community to get involved in key pieces of work over the next few months after endorsing the Terms of Reference for both the Economic Development and Tourism Advisory Committee and the Rating Strategy Steering Committee.

Council has called for Expressions of Interest for community members to join the Economic Development and Tourism Advisory Committee. The committee will be tasked with overseeing the implementation of Council's Economic Development and Tourism Strategy which was adopted in July of this year.

Similarly, Council will begin advertising for interested ratepayers from different sectors of the community to join the Rating Strategy Steering Committee. Council has committed to undertaking a Rating Strategy prior to compiling its 2019/2020 Annual Budget and it is envisaged that the committee would remain in place until the completion of the preparation of that budget.

Council's next Ordinary Meeting will be held on Wednesday 12 September 2018. You can view the minutes from the August Ordinary Meeting at www.buloke.vic.gov.au

End release

For further information contact Manager Customer Engagement, Travis Fitzgibbon on 03 5478 0181 or tfitzgibbon@buloke.vic.gov.au