



Contact:

Mallee Family Care
PO Box 1870 Mildura VIC 3502

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Mildura Office
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Swan Hill Office
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Mallee Family Care (MFC) complies with the National Privacy Legislation and Australian Privacy Principles.

A large, light blue circular graphic composed of several segments, resembling a pie chart or a stylized 'C'. The text 'Financial Counselling' is centered within this graphic in a white, sans-serif font.

Financial Counselling

www.malleefamilycare.com.au

Mallee Family Care

Helping you get back on track

Our qualified Financial Counsellors provide free, confidential information, advice, support and advocacy for people in financial difficulty.

Occasionally people may find themselves struggling to pay their rent, mortgage and cover other living costs including bills, debt repayments, food and household essentials. If you find yourself in this situation, our Financial Counsellors can help you develop a plan to help get you get back on track. However, Financial Counsellors do not provide financial assistance.

Budgeting

Our Financial Counsellors can assess your income and expenditure to develop an appropriate budget.

Negotiating and Advocating

Our Financial Counsellors can advocate and negotiate affordable repayment plans, reductions and waivers of outstanding debts and access grant applications and concessions.

Referral

Our Financial Counsellors can further assist you by making referrals to other support services if required.

Information

Our Financial Counsellors can provide information on bankruptcy, accessing grants, accessing no or low interest lending, debt collection and laws in relation to bills and debts.

Accessing the service

The Financial Counselling Service operates from offices at Mildura and Swan Hill and outreaches to Kerang, Robinvale, Birchip, Wentworth and Dareton.

When attending a Financial Counselling appointment please provide the following:

- Outstanding bills/repayments
- Mortgage details or any related documents
- Loan contracts
- Centrelink details – income, payslips and income from any other sources
- Letters of demand
- Bank statements
- Any legal documents you have received

Without the appropriate paperwork our Financial Counsellors are unable to fully assess your options.

The Mallee Family Care Financial Counselling Service is funded by the Victorian State Government and the Commonwealth Government to provide services to the communities of North West Victoria and South West New South Wales.