

## CHRISTMAS AND NEW YEAR SERVICE ARRANGEMENTS

It's that time of year again. Council's service arrangements are outlined below. Stay up to date via Council's website and social media and enjoy a safe and happy festive period.

### CUSTOMER SERVICE

Please note that Council will be closed from 12.00 noon on Thursday 24 December 2020 until 8.30am Monday 4 January 2021.

### EMERGENCY AND MAINTENANCE WORKS

For emergencies outside these hours, please call 1300 520 520 and follow the prompts for the service response required.

### SWIMMING POOLS

Swimming pools at Berrillilock, Birchip, Charlton, Donald, Sea Lake, Watchem, and Wycheproof will operate every day except for being CLOSED on Christmas Day.

### MATERNAL AND CHILD HEALTH SERVICE

All Council Maternal and Child Health Centres will be CLOSED from close of business Thursday 24 December 2020 reopening on Monday 4 January 2021. During January, only bookings for Key Age and Stages visit of 8 weeks and younger will be taken in order to take into account staff shortages due to holidays.

(MCH advice is also available via the 24 Hour Maternal and Child Health Line on 132 229).

### COMMONWEALTH HOME SUPPORT PROGRAM/VIC HACC PYP

Normal services will be unavailable between Friday 25 December 2020 and Sunday 3 January 2021 inclusive. Arrangements can be made for services deemed urgent by calling Marg Pollington 0407 328 472 during normal office hours.

### MEALS ON WHEELS ARRANGEMENTS

Meals on Wheels delivery service will be available as normal.

### LIBRARIES

Buloke Shire Library Service will be CLOSED from 12.00 noon Thursday 24 December 2020 until Monday 4 January 2021. Allowances will be made for borrowings that fall due over this period.

### KERBSIDE COLLECTIONS AND LANDFILLS/TRANSFER STATIONS

All kerbside garbage and recycle collections will occur as below.

#### Thursday December 2020

Normal garbage service for the townships of Berrillilock, Culgoa, Nandaly, Nullawil, Sea Lake and Wycheproof. Donald and Corack Rural will also be collected on this day.

#### Friday 25 December 2019 - Christmas Day

Landfills and Transfer Stations CLOSED. No kerbside collections.

#### Monday 28 December 2020 - Boxing Day Holiday

Normal garbage service for Charlton, Watchem and Birchip.

#### Thursday 31 December 2020

Normal garbage service for the townships of Berrillilock, Culgoa, Nandaly, Nullawil, Sea Lake and Wycheproof. Donald and Corack Rural will also be collected on this day.

#### Friday 1 January 2021 – New Year's Day

Landfills and Transfer Stations CLOSED. No kerbside collections.

Please ensure bins are out the night before collection and accessible to the garbage truck.

**Councillors and staff wish everyone a safe and enjoyable festive season.**

## Get Involved in Council's Community Engagement Policy

Council has adopted its Draft Community Engagement Policy for further consultation.

Community engagement and participation is an important element of the democratic process. An empowered community is one that actively participates to influence decisions that affect their lives.

By strengthening relationships and listening to our community, we ensure that we can make better, more informed decisions and therefore deliver value to the public in all aspects of our work.

The policy provides the community engagement and public participation framework for engagement activities undertaken by Council.

Get involved at [www.buloke.vic.gov.au/draft-community-engagement-policy](http://www.buloke.vic.gov.au/draft-community-engagement-policy)

Submissions on the Draft Community Engagement Policy close **Friday 22 January 2021**.



## Setting Up With A COVID Safe Plan

Re-opening came be made easy by booking a COVID Safe Planning session with the Buloke Shire Council. As communities get back on track, groups are searching for accurate information to help them re-open safely, and this is where Council can lend a hand.

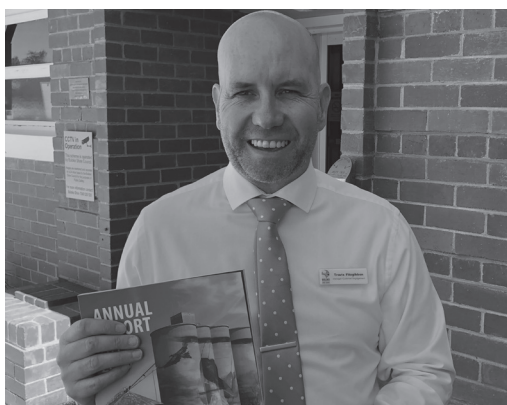
For Wycheproof resident, Lynda Rumbold, the chance to get it right was too good to miss.

Representing three organisations, Lynda grabbed the opportunity with both hands.

"Working with Local Government – it's good to know that we're all on the same page", she said. "It's a chance to nut it out with someone who has the knowledge about the details."

Sessions are being planned across the Shire, so make the call on 1300 520 520 and book a time!

For a downloadable COVID Safe Plan template and more information visit [www.buloke.vic.gov.au/covid-safe-plans](http://www.buloke.vic.gov.au/covid-safe-plans)



## Annual Report Now Available

The Buloke Shire Council Annual Report 2019/20 has been received.

The report, which was submitted to the Minister for Local Government in November, highlights the incredible amount of work that Council has undertaken on behalf of the Buloke community in the 2019/20 year as well featuring financial and performance statements.

The Buloke Shire Council Annual Report 2019/20 is available in hard copy from Council's Wycheproof Customer Service Centre or at [www.buloke.vic.gov.au](http://www.buloke.vic.gov.au).

**Let's all  
take a break!**

**PHONE: 1300 520 520**  
[www.buloke.vic.gov.au](http://www.buloke.vic.gov.au)

