

MEDIA RELEASE

Hearing loop

Buloke Shire's Council's Wycheproof office is now equipped with a hearing loop, making it more convenient for people with a hearing impairment to communicate with Council staff.

The hearing loop system is available for anyone using a hearing aid equipped with a telecoil switch, commonly known as a "T switch". The hearing loop works by transmitting the sound source directly to your hearing aid or cochlear implant. The system is also portable which makes it a vital customer service tool which can be moved to accompany a meeting with any member of Council staff. Additionally the loop has the capability to be integrated into Buloke Shire Council meetings and will be used for Council meetings from Wednesday 14 October.

"This system makes it more convenient for people using an aid to discuss their enquiry with Council staff members. The portability also enhances its functionality for our hearing impaired residents particularly when discussing sensitive information, dealing with other departments away from our customer service desk or when in attendance at Council meetings", said Mayor, Cr Reid Mather.



End release

For further information contact Travis Fitzgibbon on 1300 520 520